



MINISTRY OF NATIONAL SECURITY

GOVERNMENT OF THE REPUBLIC OF TRINIDAD AND TOBAGO

December 13, 2023

For Immediate Release

MEDIA RELEASE

NEW PASSPORT E-APPOINTMENT PLATFORM LAUNCHED

Port of Spain: The Ministry of National Security advises that the online passport appointment system has been updated with the establishment of a new eAppointment platform; and that the previous website for scheduling passport application appointments www.ttpassport.info has been discontinued.

The new passport eAppointment system is a collaborative effort of the Trinidad and Tobago Immigration Division, Ministry of National Security and the National Information and Communication Technology Company Limited (iGovTT), Ministry of Digital Transformation.

To schedule an appointment to apply for a passport/passport renewal, visit the eAppointment website at <https://appointments.gov.tt/>. The Immigration Division's page on the eAppointment website is accessible via <https://appointments.gov.tt/organizations/view/17>. Persons will be prompted to register for an account in order to make an appointment. Applicants will receive an email confirmation with appointment details upon completion of the booking, provided that a valid email address was entered when the account was registered.

A manual (guide) on how to use the new eAppointment platform is accessible on the Ministry of National Security's website at <https://nationalsecurity.gov.tt/wp-content/uploads/2023/08/eAppointment-User-Manual-CitizenImmigration.pdf>

Passport Application forms are also available on the Ministry of National Security's website via <https://nationalsecurity.gov.tt/divisions/immigrationdivision/>.

The documents required to apply for a passport are listed at <https://nationalsecurity.gov.tt/divisions/immigrationdivision/faqs/> along with other important information regarding passports, including relevant fees.

Passport applicants are reminded that a Trinidad and Tobago Postal Corporation (TTPOST) A5 TrackPak will be required for each application, as only one passport will be included per TrackPak. TrackPaks are available at any TTPPOST retail outlet at a

cost of \$25.00 each. The TrackPak(s) must be submitted at the time of the passport appointment.

For all queries related to passport services, persons should contact the Immigration Division via email at immigration.passports@gov.tt and telephone at (868) 225-4664.

The advertisement features a blue and red header with the text "THE IMMIGRATION DIVISION is now on Appointment". The "Appointment" logo is a white 'e' inside a red speech bubble. To the right, it says "POWERED BY iGovTT" with the tagline "Intelligent • Integrative • Innovative". Below the header is a photograph of the Immigration Division building, with a sign that reads "MINISTRY OF NATIONAL SECURITY IMMIGRATION DIVISION". In the foreground, a hand holds a blue passport with the text "REPUBLIC OF TRINIDAD AND TOBAGO PASSPORT". A red banner at the bottom contains the text "Schedule your passport appointments online... and save time!" and the website "appointments.gov.tt" with a mouse cursor icon.

END